



Reimagine the future. We transform your business.

Technology is ever-changing. We constantly reinvent solutions and focus on innovation to give your business the edge.

Technology has created a unique set of opportunities and challenges for investment firms. Correctly leveraged, IT is transformational, but when out of date or improperly maintained, it can limit your ability to focus on core business.

Linedata Technology Services will enable you to transform your operations. From cloud solutions to cybersecurity and managed services, we'll help you ensure that technology is always a catalyst for achieving your desired outcomes.

Why Linedata Global Services?

- As a dedicated Managed Services Provider to the buy-side firms for over 25 years, we are relied upon by leading hedge funds, private equity firms and portfolio companies for their infrastructure and cybersecurity needs
- Our track record proves client satisfaction. We have strong SLAs and many of our clients have been with us for decades
- Our teams are highly qualified. They have worked in the industry themselves, so they know your business
- Our people are what make the difference. We're proud of our relationships at the C-suite level and you'll have quick, easy and direct access to our senior management when you need it
- We tailor our approach, giving you the flexibility to scale up or down as needed
- Our team is an extension of your business. We integrate seamlessly with your people, systems, and processes, providing 100% reliability and continuity while you stay lean
- We're independent, offering the advantages of a large, global business with the customer-centricity of a small company, giving clients what they need not what we tell them they want
- Our clients trust us because they know we believe that only exceptional service is good enough

Benefits of our Technology Services

Cloud Services that support rapid business change

- Cloud Service Provider accreditation
- Ensuring secure, scalable and flexible infrastructure at optimal cost

Cybersecurity Services that evolve with the threat landscape

- Your assets are protected as our industry-certified experts use proven intelligence techniques and the latest AI/machine learning solutions to assess every facet of your business
- Vulnerabilities are identified and risks are mitigated with best-in-class controls and compliance

Managed Services that become your internal IT team

- Provides you with scalable, cost-effective expertise and resourcing
- Manages your applications, monitors your system and provides 24x7 support

Deep sector knowledge

- Proven track record as a trusted technology and advisory partner
- We take a holistic and strategic view of the landscape so you get the right tools, providers and processes to transform your business

Giving you confidence and reassurance

- You know your needs are being met by industry-leading expertise
- You can focus on the key business activities that grow your business and keep you ahead

Our Technology Services

Cloud Services



- AWS, Azure and Office 365
- Optimization-as-a-Service (OaaS) and Serverless solutions
- Managed data feeds
- Disaster-Recovery-as-a-Service (DRaaS)
- Managed networks and connectivity
- Infrastructure-as-a-Service (IaaS)

Cybersecurity



- **Linedata Protect:** Endpoint Detection and Response (EDR)
- **Linedata Protect Premium:** EDR, SOC, and SIEM as a Managed Detection, Response and Remediation Solution (MDRR)
- Security Risk Assessment
- Third Party Risk Management (TPRM)
- Vulnerability Assessments and Penetration Testing (VAPT)
- Phishing detection
- Security awareness training

Managed Services



- Round-the-clock support, 365 days a year
- Desktop and end-user support
- Infrastructure support
- Onsite engineering support
- Technology consulting
- Project management services
- Incident and patch management

99.9%

Service Level Agreements

98%+

Customer satisfaction scores

85%

First time resolution

1 million+

Endpoints supported by MDRR solution

In addition to our Technology Services, we also offer a robust, configurable platform of software, data and services that enable our wealth, institutional and alternative clients to grow, operate efficiently, manage change and provide excellent service to their own clients and stakeholders. With over 20 years' experience, we deliver humanized technology that empowers leading asset management and credit industry firms worldwide to evolve and operate at the highest levels.

Explore our other Global Services:

- Investment Data Analytics
- Middle and Back Office Services
- Advisory Services

700+

Clients

50+

Countries

1,100

Employees

20

Offices

Visit linedata.com/services for more information.

To speak with us or to book a demo, please contact getinfo@linedata.com

